

Charges & Payment Terms

1. Pro Plan Charges

1.1 The following charges shall apply where you subscribe to the Pro Plan ("**Pro Plan Charges**"):

Charge	Amount	Frequency
Pro Plan Subscription Fee	GBP 49.99 / EUR 59.99 / USD 69.99	Monthly
SMS	Billed based on usage	Monthly
Processing fee for guestlist donations / payments		Per payment

1.2 The currency in which the Pro Plan Charges are payable shall depend on your region of subscription, and shall be payable in pound sterling (GPB), US Dollars (USD) or Euro (EUR), as applicable.

1.3 All Pro Plan Charges are exclusive of value added tax, which shall be added at the applicable rate and shall be payable at the same time as the underlying sum.

2. Billing and Payment

2.1 Pro Plan Charges shall be charged on a monthly basis in arrears.

2.2 You shall provide and maintain a valid payment method (such as a credit card, debit card, or other payment method accepted by us) through the Platform ("**Payment Method**"). By subscribing to the Pro Plan, you authorise us (or our third-party payment processor) to charge your Payment Method automatically for all Pro Plan Charges as they fall due. You are responsible for ensuring that your Payment Method details are accurate and up to date at all times.

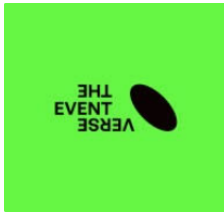
2.3 If we are unable to process a charge against your Payment Method, we will notify you and may re-attempt the charge. If payment remains unsuccessful after the first attempt, we may suspend your access to the Platform in accordance with paragraph 3 and/or terminate these Terms in accordance with paragraph 3.1(c).

2.3 All amounts due under these Terms shall be paid in full without any set-off, counterclaim, deduction, or withholding (other than any deduction or withholding of tax as required by law).

2.4 All Pro Plan Charges are non-refundable, except as expressly set out in these Terms, and shall remain payable during any period of suspension or any period in which the provision of the Platform is prevented or affected by a Force Majeure Event.

2.5 3. Late Payment

3.1 If we are unable to collect any Pro Plan Charges due (whether as a result of a failed charge against your Payment Method or otherwise):



(a) you shall pay interest on the overdue sum from the due date until payment of the overdue sum (whether before or after judgment), accruing at 4% per annum above the Bank of England's base rate from time to time;

(b) we may disable your password, account, and access to the Platform, and we shall be under no obligation to provide access to the Platform while the sums remain outstanding; and/or

(c) we may terminate these Terms with immediate effect on written notice if a sum remains overdue for more than fourteen (14) days.

3.2 All Pro Plan Charges shall continue to be payable during any suspension of access to the Platform, except to the extent we caused such suspension.

4. Changes to Charges

4.1 We may increase the Pro Plan Charges by giving you not less than thirty (30) days' written notice prior to the start of the next billing cycle. If you do not wish to continue at the revised price, you may downgrade to the Free Plan in accordance with paragraph 6.

4.2 The provision of any services not included in the Pro Plan, or any changes to your subscription, shall be subject to us and you agreeing in writing to such changes, including (where applicable) the scope of additional services and the charges payable for them.

5. Upgrading to the Pro Plan

5.1 You may upgrade your Workspace from the Free Plan to the Pro Plan at any time through the Platform.

5.2 Upon upgrade, the Pro Plan Charges shall apply from the date of activation of the Pro Plan (or such other date as we may confirm at the time of upgrade).

5.3 Where you upgrade to the Pro Plan partway through a billing cycle, the Pro Plan Charges for the remainder of that billing cycle shall be calculated on a pro rata basis by reference to the number of days remaining in that billing cycle. We shall charge your Payment Method for the pro-rated amount at the time of upgrade, and thereafter Pro Plan Charges shall be charged in full in accordance with the standard billing cycle set out in paragraph 2.1.

6. Downgrading to the Free Plan

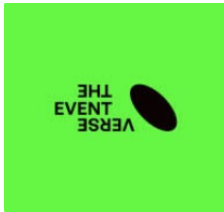
6.1 You may downgrade your Workspace from the Pro Plan to the Free Plan by using the downgrade functionality accessible directly within the Platform.

6.2 Upon downgrade:

(a) the downgrade shall take effect at the end of the then-current billing cycle;

(b) you shall immediately lose access to all Pro Plan features and any usage limits applicable to the Free Plan shall apply;

(c) where your existing usage exceeds the limits of the Free Plan (including, without limitation, the number of Workspace Administrators, Coordinator Users, Events, or Service Provider Users), you shall be required to reduce your usage to within the applicable Free



Plan limits. We may suspend access to affected features until your usage is brought within the Free Plan limits;

(d) We shall not be liable for any loss of data, configuration, or settings that results from a downgrade to the Free Plan, including any data or configurations that are only available on the Pro Plan; and

(e) no refund shall be given in respect of any unexpired portion of a billing period for which Pro Plan Charges have been paid.

7. Consequences of Termination or Expiry

7.1 On termination or expiry of these Terms for any reason we shall be entitled to charge your Payment Method for all outstanding Pro Plan Charges and interest. Where we are unable to collect such amounts via your Payment Method, you shall pay the outstanding balance immediately upon demand.

8. Free Plan

8.1 No charges are payable for use of the Free Plan.

8.2 We reserve the right to introduce charges for features currently included in the Free Plan, subject to providing you with not less than 30 days' written notice, to be given to a Workspace Administrator. If you do not wish to pay such charges, you may terminate your account before the charges take effect.

