



ACCREDITIX PLATFORM USER TERMS

PLEASE READ THE FOLLOWING IMPORTANT TERMS AND CONDITIONS BEFORE YOU ACCESS AND USE THE ACCREDITIX PLATFORM.

1 INTRODUCTION

- 1.1 Welcome to AccredTix (the “**Platform**”).
- 1.2 The Platform is a back of house event operations platform made available by The Event Verse Limited, a company incorporated in England and Wales under company number 15734295, with its registered office at 3rd Floor Colwyn Chambers, 19 York Street, Manchester, England, M2 3BA (“**we**”, “**us**”, “**our**”).
- 1.3 You are either: (a) creating a workspace on behalf of your organisation (the “**Customer**”); or (b) you have been invited to a workspace (i.e., an environment whereby a group of Users may access and use the Platform) by a Workspace Administrator on behalf of the Customer.
- 1.4 The Customer has separately agreed to our [Terms of Service](#) (the “**TOS**”) that permit the Customer to create a workspace so that you and other Users can join. The TOS governs our relationship with the Customer, including our commitments to the Customer to make the Platform available to Users and our associated liability.
- 1.5 You acknowledge that when a User submits information, text, files or other materials to the Platform (“**Content**”), that data is owned by the Customer and the TOS provides the Customer with choices and control over that Content. Between us and the Customer, you acknowledge and agree that it is solely the Customer’s responsibility to: (i) inform you and any other Users of any relevant Customer policies, practices and settings that may impact the processing of Content; (ii) obtain any rights, permissions or consents from Users that are necessary for the operation of the Platform and use of Content; (iii) ensure that the transfer and processing of Content under the TOS is lawful; (iv) ensure that you and any other Users comply with these User Terms; and (v) respond to and resolve any dispute with you and any other Users relating to Content, the Platform or the Customer’s failure to comply with the TOS.

2 THESE USER TERMS

- 2.1 These User Terms set out the basis on which you are permitted to access and use the Platform. They are intended to establish standards of use for Users and do not create any direct liability between you and us. If you fail to comply with these User Terms we may suspend, restrict or terminate your access and the Customer may be liable to us under the TOS for your acts and omissions.
- 2.2 Before you log into the Platform it is important that you read all of the terms and conditions set out in these User Terms. By logging onto the Platform, you acknowledge that you have read and understand these User Terms and that compliance with them is a condition of your access to the Platform. If, for any reason, you do not wish to comply with these User Terms, you must immediately stop using the Platform and notify the Customer of your decision to do so.
- 2.3 We may amend these User Terms from time to time. Each time you wish to access the Platform, please check these terms to ensure you understand the terms that apply at that time. These terms were most recently updated on the date at the bottom as you scroll down.

- 2.4 We may update the Platform automatically to improve performance, enhance functionality, reflect changes to the operating system or address security issues. Alternatively, we may ask you to update the Platform for these reasons. If you choose not to install such updates or if you opt out of automatic updates you may not be able to continue using the Platform or functionality may be impaired.

3 REGISTERING FOR AN ACCOUNT

- 3.1 To use AccredTix you must register for an account (an “**Account**”) using the invitation or access credentials provided by a workspace administrator on behalf of the Customer. To be eligible to create an Account you must be at least 18 years of age.
- 3.2 You must ensure that all user IDs and passwords required to access the Platform are kept secure and confidential. You must immediately notify the Customer of any unauthorised use of your passwords or any other breach of security so that appropriate steps can be taken to protect your account (such as resetting your password), and you must take all other steps that we or the Customer reasonably deem necessary to maintain and safeguard your access to the Platform including, but not limited to, changing your password on at least a monthly basis.
- 3.3 Without prejudice to Clause 3.2, you must not access the Platform using any user ID and/or password allocated to another use, regardless of their role. In particular, if you are assigned the role of Coordinator User or Service Provider User, you must not use credentials allocated to a Workspace Administrator, and vice versa.
- 3.4 We have the right to disable any user ID or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these User Terms.
- 3.5 You can elect to delete your Account through the Platform. We will delete your Account within 30 days of receiving your request. Once we have deleted your Account it cannot be recovered. If you wish to obtain a copy of your Account data prior to deletion, please request access to your data in accordance with your rights set out in our Privacy Policy available at accredtix.com.

4 USE OF THE PLATFORM

- 4.1 Subject to the TOS and these User Terms, you are permitted to access and use the Platform as authorised by the Customer. This right is non-exclusive, non-transferable, non-sub-licensable and is subject to your compliance with these User Terms.
- 4.2 The scope of your access rights to use the Platform is determined by the Customer and will depend on the role assigned to you. You may be assigned the role of Workspace Administrator, Coordinator User, or Service Provider User (for more information see accredtix.com).
- 4.3 You must only access the data, modules, Events, and functionality within the Platform that correspond to your assigned role and any event-level access restrictions applied by the Customer. You must not attempt to access data, modules, or functionality outside the scope of your assigned role.
- 4.4 You must use all reasonable endeavours to prevent any unauthorised access to, or use of, the Platform and, in the event of any such unauthorised access or use, you must promptly notify the Customer in writing.
- 4.5 You must only use the Platform: (a) for internal business and professional purposes; and/or (b) where the Customer uses the Platform to provide event management, accreditation, or related services on behalf of its clients, for the purpose of the provision of those services, in each case in accordance with these User Terms.

- 4.6 We may monitor and audit your use of the Platform and may immediately suspend or permanently deactivate your access to your Account if we have reason to believe that you are in breach of these User Terms.

5 INTELLECTUAL PROPERTY

- 5.1 You acknowledge and agree that all rights of whatever nature in and to the Platform are owned by and expressly reserved to us or our licensors. Other than the right to use the Platform in accordance with these Terms, you have no intellectual property rights in, or to, the Platform or any related intellectual property rights (such as rights in the AccredTix name, trade marks or logos, or that of any third party).

6 ACCEPTABLE USE

- 6.1 As a condition of these User Terms, you will not access, store, distribute or transmit any viruses, or any documentation or other material during the course of your use of the Platform that:
- (a) is unlawful, harmful, threatening, defamatory, obscene, infringing, harassing or racially or ethnically offensive;
 - (b) facilitates illegal activity;
 - (c) depicts sexually explicit images;
 - (d) promotes unlawful violence;
 - (e) is discriminatory based on race, gender, colour, religious belief, sexual orientation, disability; or
 - (f) is otherwise illegal or causes damage or injury to any person or property.
- 6.2 You will comply with all applicable laws and regulations with respect of your use of the Platform.
- 6.3 You will not (and will not attempt to nor allow any third party to or attempt to):
- (a) de-compile, reverse compile, disassemble, reverse engineer or otherwise reduce to human-perceivable form the whole or any part of the Platform except as may be allowed by any applicable law which is incapable of exclusion by these User Terms between us and you;
 - (b) attempt to copy, copy, modify, duplicate, create derivative works from, frame, mirror, republish, download, display, transmit, or distribute all or any portion of the Platform;
 - (c) access all or any part of the Platform in order to build a product or service which competes with the Platform;
 - (d) use the Platform to provide services to third parties or otherwise demonstrate services to third parties;
 - (e) license, sell, rent, lease, transfer, assign, distribute, display, disclose or otherwise exploit, or otherwise make available, the Platform to any third party; or
 - (f) attempt to obtain, or assist third parties in obtaining, access to the Platform.
- 6.4 In relation to any content accessed via the Platform, you will not:
- (a) copy or record any part of the content whether on computer, phone, tablet or conference screen without our prior written consent;
 - (b) translate, modify, add subtitles, lease, rent, loan, redistribute, sub-lease, sub-license or create derivative works from the content;

- (c) provide or otherwise make available the content to any person who is not authorised to access the content;
- (d) display the content on any public facing site without our written approval;
- (e) attempt to obtain, or assist third parties in obtaining unauthorised access to the content; or
- (f) use the content for any immoral, illegal or for any other purpose which may be considered threatening, abusive and/or harmful.

7 USER CONTENT

- 7.1 You agree that your Content will not breach Clause 6 (Acceptable Use), and you acknowledge that a breach of that Clause may result in your access to the Platform being suspended or deactivated and may make the Customer responsible to us under the TOS for your acts and omissions.
- 7.2 We have the right to remove any Content from the Platform if, in our opinion, such Content does not comply with these Terms, or removal is otherwise desirable for business or operational reasons. You are solely responsible for backing up your Content. We also reserve the right, acting reasonably, to disclose your identity to any third party who is claiming that your Content infringes their intellectual property rights or their right to privacy.
- 7.3 We reserve the right to monitor and review Content, in particular to identify and remove any infringing Content, but do not have the obligation to do so. You acknowledge that, unless expressly stated otherwise, Content has not been verified or approved by us.
- 7.4 We will not be responsible, or liable to any third party, for the content or accuracy of any Content posted by you on the Platform.
- 7.5 Any Content you upload to the Platform will be considered non-confidential and non-proprietary. As between us and the Customer, the Customer retains all ownership rights in that Content and by uploading Content, you confirm that you are authorised by the Customer to make that Content available through the Platform for use in accordance with the TOS.

8 YOUR PRIVACY AND PERSONAL INFORMATION

- 8.1 Our Privacy Policy is available at [accreditix.com](https://www.accreditix.com).
- 8.2 Your privacy and personal information are important to us. Any personal information that you provide to us will be dealt with in line with our Privacy Policy, which explains what personal information we collect from you, how and why we collect, store, use and share such information, your rights in relation to your personal information.
- 8.3 If you have any queries, you should contact the Customer in the first instance.

9 NO PROMISES

- 9.1 The Platform is made available to the Customer in accordance with the TOS. Any commitments, promises, representations, warranties, service levels, remedies or liability relating to the availability, performance or provision of the Platform are owed by us to the Customer only under the TOS, and not to you under these User Terms.
- 9.2 You should raise any issues, claims or concerns regarding the Platform with the Customer, who is responsible for managing its relationship with you and for pursuing any rights or remedies it may have against us under the TOS.

10 LIABILITY

- 10.1 To the fullest extent permitted by applicable law, neither we or you will have any liability to the other, whether in contract, tort (including negligence), breach of statutory duty or otherwise, arising out of or in connection with these User Terms or your access to or use of the Platform.
- 10.2 The Customer is responsible to us under the TOS for ensuring that you and all other Users comply with these User Terms and for any acts or omissions of Users in connection with the Platform. Our liability for making the Platform available, and any associated rights or remedies, is owed to the Customer only under the TOS.
- 10.3 Nothing in these User Terms excludes or limits any liability that cannot lawfully be excluded or limited.

11 WE MAY TERMINATE, SUSPEND OR RESTRICT THE PLATFORM

- 11.1 Subject to the TOS, we may suspend or restrict the availability of all or any part of the Platform for maintenance or any other business and operational reasons. Any liability relating to the availability of the Platform is owed to the Customer only under the TOS.
- 11.2 We may suspend, withdraw or terminate your access to the Platform if:
 - (a) You or any User of the Customer commits a breach any provision of these User Terms;
 - (b) your act or omission places the Customer in breach of the contract between us and the Customer; or
 - (c) the contract between us and the Customer is suspended or terminated for any reason.
- 11.3 These User Terms remain effective until the Customer's subscription for you expires or terminates, or your access to the Platform has been terminated by the Customer or us. Please contact the Customer if you at any time or for any reason wish to terminate your account.

12 WE ARE NOT RESPONSIBLE FOR WEBSITES WE LINK TO

- 12.1 Where the Platform contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.
- 12.2 We have no control over the contents of those sites or resources.

13 GENERAL

- 13.1 You may not assign, sub-license or otherwise transfer any rights under our Terms.
- 13.2 If any provision of our Terms is found to be invalid for any reason, the invalidity of that provision will not affect the remaining provisions of our Terms, which will remain in full force and effect.
- 13.3 If we fail to exercise any right or remedy under our Terms, our failure does not constitute a waiver of that right or remedy. Any waiver must be in writing and signed by us.
- 13.4 The laws of England and Wales will apply to our Terms and your use of the App. The courts of England and Wales will have exclusive jurisdiction over any claim relating to our App or our Terms, except that residents of Scotland and Northern Ireland may bring a claim in the courts of Scotland or Northern Ireland, respectively.

Version 1: [July] 2026

